



Estd. 1897  
(Govt. Sponsored)

**ACCREDITED BY NAAC WITH 'GRADE B'**  
**HETAMPUR, BIRBHUM.**  
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Ref. No.....

Date..... 08.04.2023

**2.5.2: Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient for the year 2020-21**

There has been no grievance from students regarding the evaluation process till date. But there is a learning environment and learning commitment with learning comfort in the college, where students can freely communicate with their respective mentors and try to solve any difficulties with full satisfaction. The internal evaluation system of the college is fairly transparent and efficient with adequate checks and balances. Students feeling aggrieved have the option of taking up the matter with the heads of the respective departments.

In addition to that, the College has a Grievance Redressal Cell. The Grievance Redressal Committee will meet as and when required depending on grievances received. The minutes of the meeting of the Grievance Redressal Committee are confidential and are available in the cell. If needed, it will be shared with NAAC.



**Principal**  
**Krishna Chandra College**  
**Hetampur, Birbhum**