

# KRISHNA CHANDRA COLLEGE

A Government-Sponsored NAAC-Accredited Degree College

Established in 1897

Hetampur, Birbhum, West Bengal – 731124



## STUDENT SATISFACTION SURVEY (SSS) FOR THE SESSION OF 2023-2024



**Internal Quality Assurance Cell(IQAC)**

Krishna Chandra College

Hetampur, Birbhum

West Bengal

Pin-731124

## Objective:

We have conducted the student satisfaction survey (SSS) within the student circle for the session of 2023-24 for NAAC AQAR through digital mode. The main objective of the survey was to know about the levels of satisfaction in the following areas:

- (i) Curriculum
- (ii) Academic environment
- (iii) College infrastructure
- (iv) College facilities

## Methodology:

The survey was conducted with the circulation of a Google form ( <https://forms.gle/JxyMsoAdFtTtVyPg8> ) for feedback among the students. We have received a total of 23 responses. The survey was tabulated with pie charts for further analysis and improvement. The responses were taken in a five-point scale ranging from 1 (poor) to 5 (excellent).



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Krishna Chandra College  
*Co-Ordinator, IQAC*  
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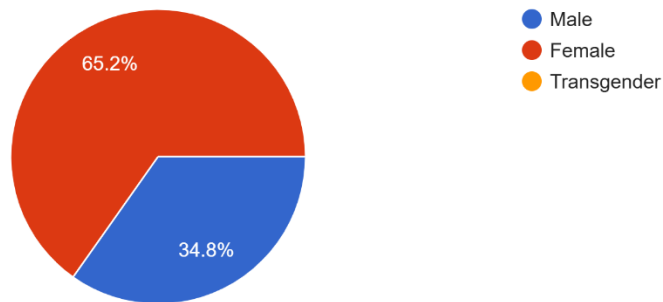
Dr. Goutam Chatterjee  
Principal  
Krishna Chandra College  
*Principal*  
**Krishna Chandra College**  
Hetampur, Birbhum

# Analysis of 23 responses collected from students

## • PART A: General Information

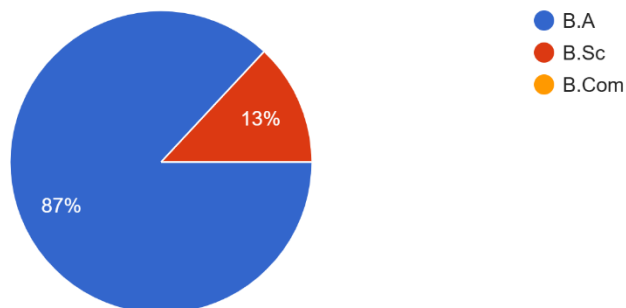
### I. Gender Ratio

Gender  
23 responses



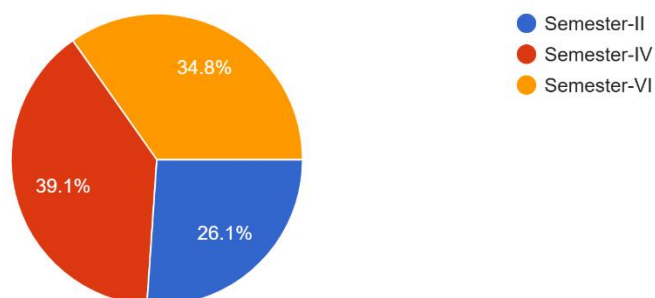
### II. Enrolment in different streams

What degree program are you currently pursuing?  
23 responses



### III. Distribution of students in the Semester (II, IV and VI)

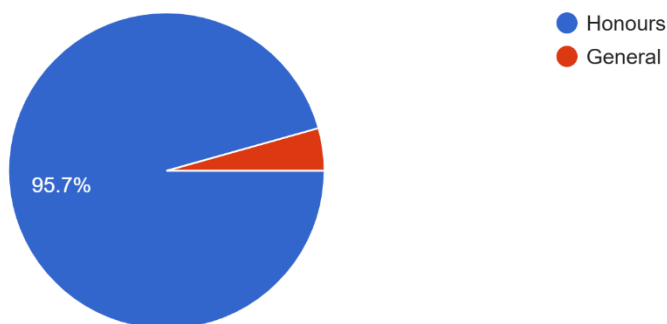
Which semester are you presently in? (2023-24)  
23 responses



#### IV. Specification of Course

Choose the correct option for the details of your program.

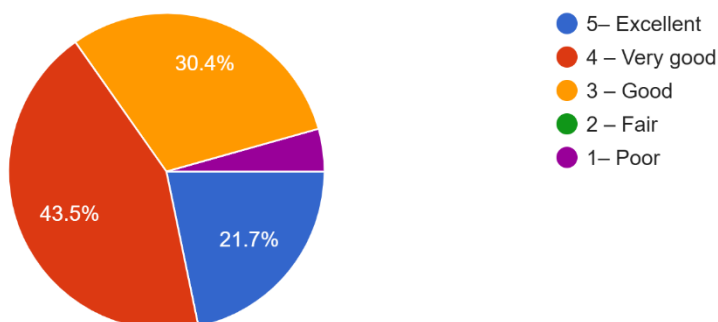
23 responses



#### • PART B: QUESTIONNAIRE (Teaching Learning and Evaluation)

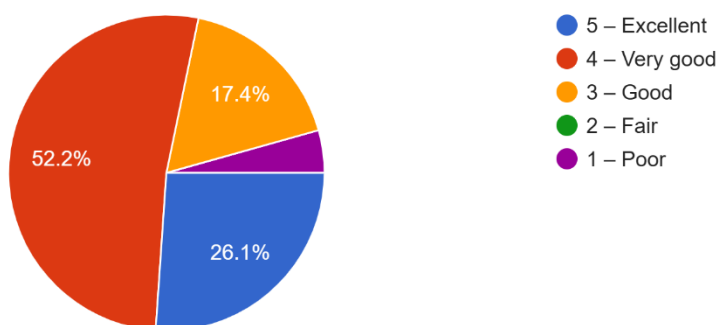
1) How comfortable are you with the CBCS syllabus?[আপনি সিবিসিএস সিলেবাসের সাথে কতটা স্বাচ্ছন্দ্য বোধ করছেন?]

23 responses



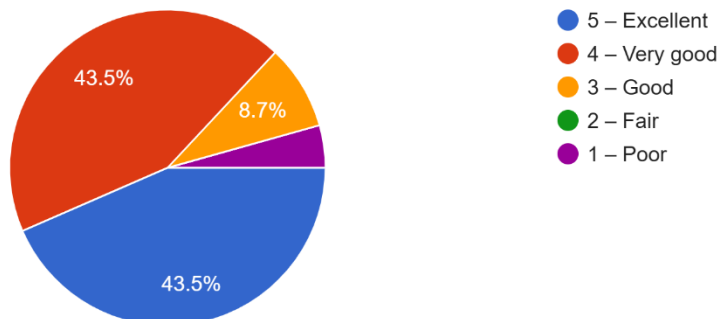
2) Is your syllabus completed in time? Rate based on how efficiently the syllabus is completed. [আপনার সিলেবাস কি সময় মতো শেষ হয়েছে? সিলেবাসট...তে সম্পন্ন হয়েছে তার উপর ভিত্তি করে রেট দিন।]

23 responses



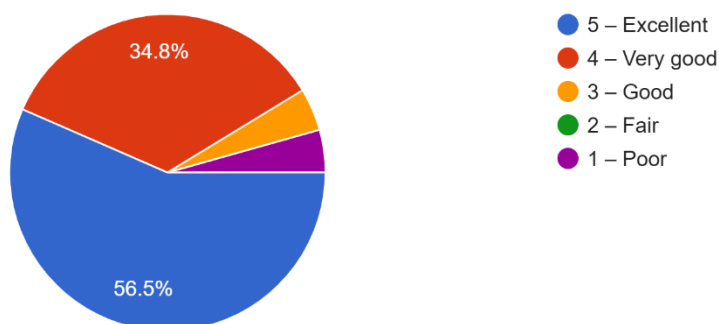
3) How effectively do your teachers communicate in class with their knowledge, IT, and soft skills? [আপনার শিক্ষকরা তাদের জ্ঞান, আইটি এবং সফট দক্ষতার সাথে ক্লাসে কতটা কার্যকরভাবে যোগাযোগ করেন?]

23 responses



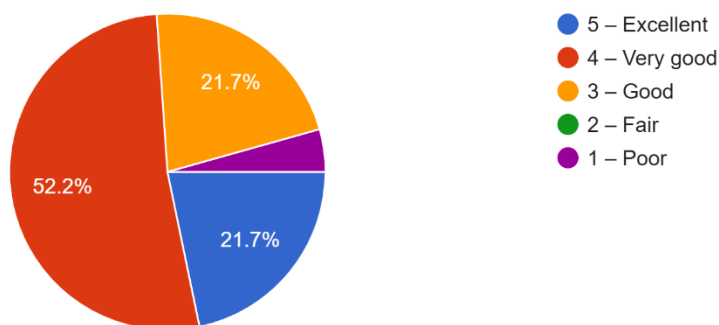
4) How interactive and interesting are your classes? [আপনার ক্লাসগুলি কতটা ইন্টারেক্টিভ এবং আকর্ষণীয়?]

23 responses



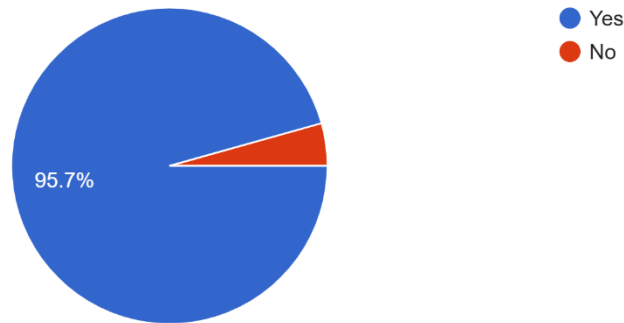
5) How good is the library facility of your department as well as the institution? [আপনার বিভাগের পাশাপাশি প্রতিষ্ঠানের লাইব্রেরি সুবিধা কতটা ভালো?]

23 responses



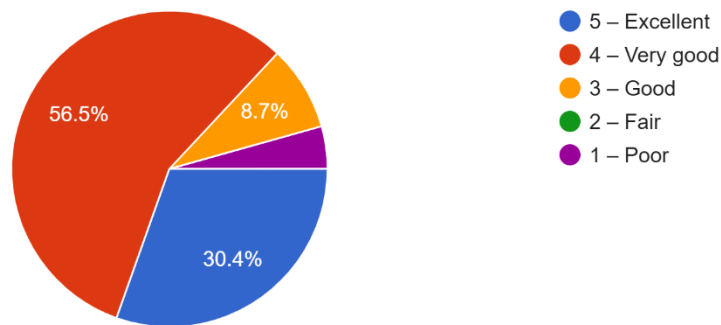
6) Do you have mentors to guide you in your department? [আপনার বিভাগে আপনাকে গাইড করার জন্য আপনার কি পরামর্শদাতা আছে?]

23 responses



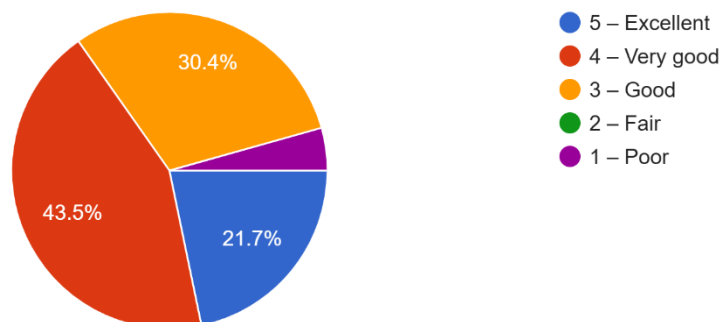
7) How helpful is the mentoring process for your personal and emotional growth? [আপনার ব্যক্তিগত এবং মানসিক বৃদ্ধির জন্য পরামর্শদান প্রক্রিয়া কতটা সহায়ক?]

23 responses



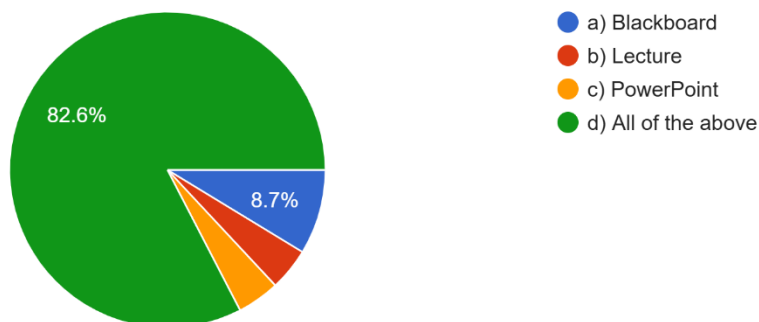
8) Rate the Laboratory and other facilities related to your discipline that are made available to you. [আপনার শৃঙ্খলা সম্পর্কিত ল্যাবরেটরি এবং অন্যান্য সুবিধাগুলিকে রেট দিন যা আপনাকে উপলব্ধ করা হয়েছে]

23 responses



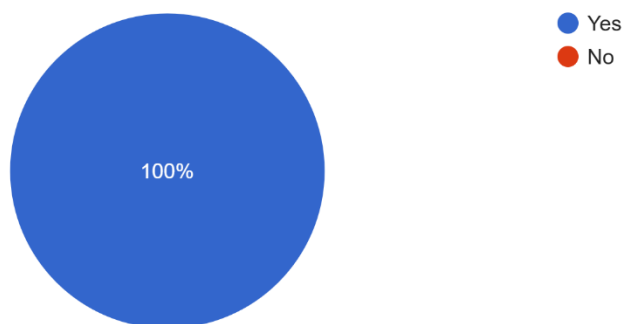
9) Select the mode of teaching adopted by your teachers. [আপনার শিক্ষকদের দ্বারা গৃহীত শিক্ষার পদ্ধতি নির্বাচন করুন।]

23 responses



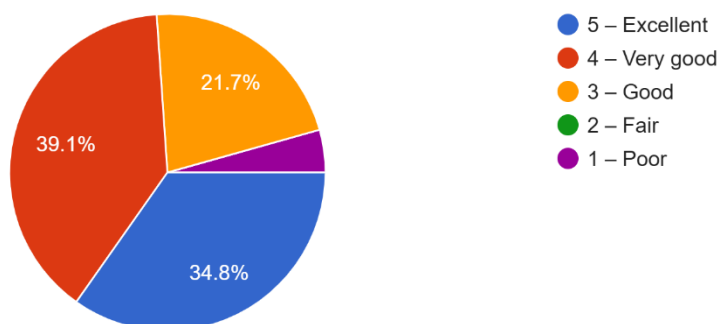
10) Are seminars, workshops, or other academic activities organized in your department which help you in your overall development? [আপনার বিভাগে... যা আপনাকে আপনার সামগ্রিক বিকাশে সহায়তা করে?]

23 responses



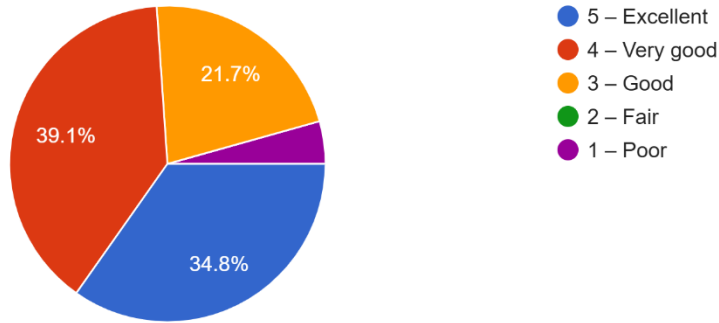
11) Rate based on the opportunity you are provided for placements or training to develop employability and entrepreneurship skills that ...ট দিন যা আপনাকে আপনার কর্মজীবনে সাহায্য করবে।]

23 responses



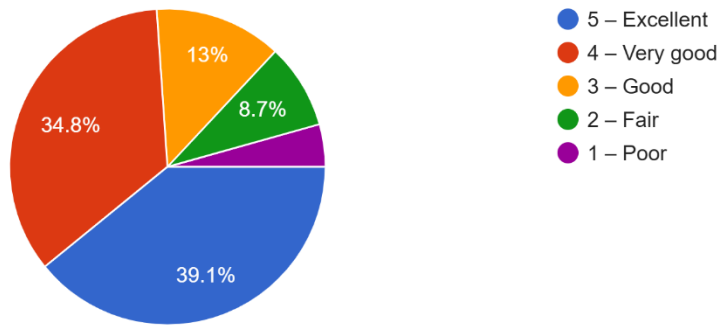
12) How satisfied are you with the evaluation process of your institution? [আপনার প্রতিষ্ঠানের মূল্যায়ন প্রক্রিয়া নিয়ে আপনি কতটা সন্তুষ্ট?]

23 responses



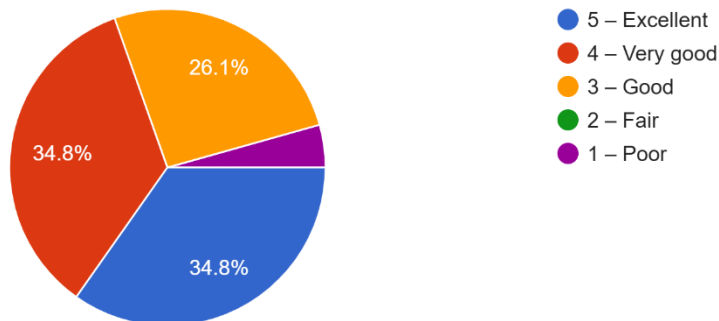
13) Does your institution have well-equipped classrooms that have projectors, desktops, enough space with good sitting arrangements, etc. for ad... [ছে সুসজ্জিত ক্লাসরুম আছে? সেই অনুযায়ী রেট দিন।]

23 responses



14) Do your teachers discuss your academic performances on a regular basis in order to encourage your improvement? Choose the options based on you... [যবেক্ষণের উপর ভিত্তি করে বিকল্পগুলি বেছে নিন।]

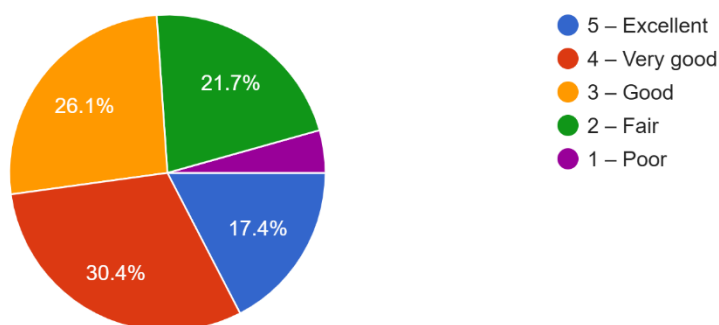
23 responses





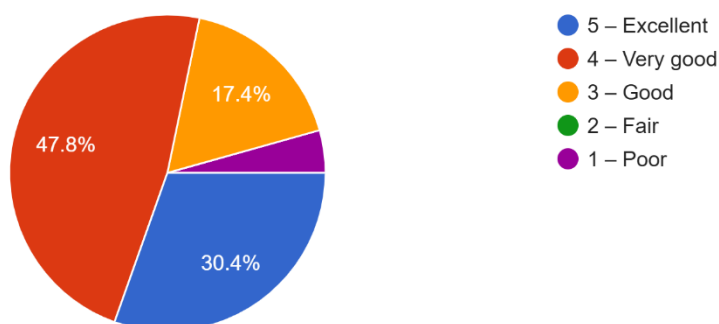
15) How timely is your examination dates and results published? [আপনার পরীক্ষার তারিখ এবং ফলাফল কতটা সময়মত প্রকাশিত হয়?]

23 responses



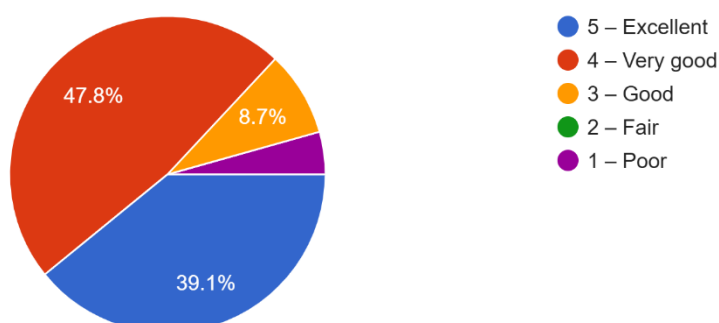
16) Do your teachers give you counseling if needed for your overall academic improvement as well as emotional well-being and guide you in a career...ন এবং ক্যারিয়ারের দৃষ্টিকোণে আপনাকে গাইড করেন?

23 responses

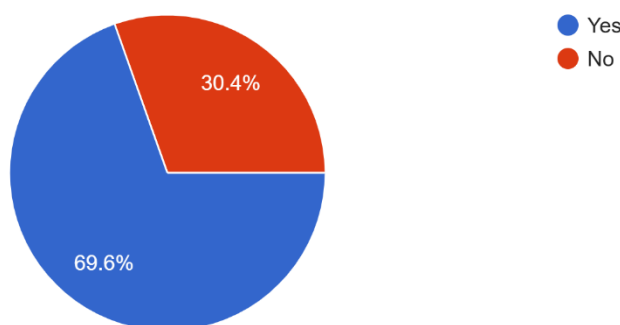


17) How do you rate the ambiance of your institution? [আপনি আপনার প্রতিষ্ঠানের পরিবেশকে কীভাবে মূল্যায়ন করেন?]

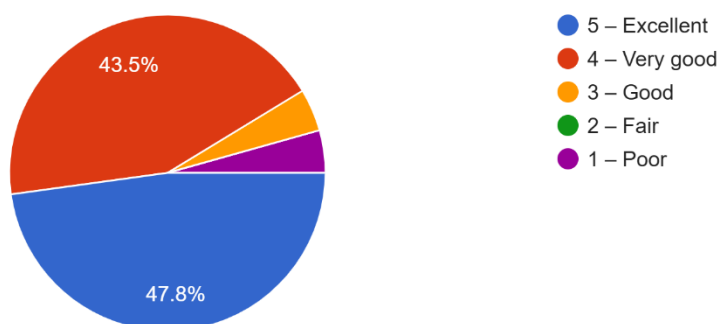
23 responses



18) Do you have a grievance cell to address your grievances regarding academics, the evaluation process, etc.? [শিক্ষাবিদ, মূল্যায়ন প্রক্রিয়া ই...র সমাধান করার জন্য আপনার কি একটি অভিযোগ সেল আছে?] 23 responses



19) Rate your department as well as your institution based on the overall facility. [সামগ্রিক সুবিধার উপর ভিত্তি করে আপনার বিভাগের পাশাপাশি আপনার প্রতিষ্ঠানকে রেট দিন।] 23 responses



## ANALYSIS SUMMARY:

The Survey serves the purpose of understanding the students' satisfaction in terms of the courses offered, facilities provided as well as the academic environment and its implications on their overall development. The survey data collected from 279 responses are positive which indicates that the students are quite aware of the facilities provided and are satisfied with the academic environment of the institution.

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